



# ZSCALER AND MICROSOFT DEFENDER DEPLOYMENT GUIDE

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# **Terms and Acronyms**

This table defines acronyms used in this deployment guide. When applicable, a Request for Change (RFC) is included in the Definition column for your reference.

Acronym	Definition
AIR	Automated Investigation and Remediation
APT	Advanced Persistent Threat
CA	Central Authority (Zscaler)
CSV	Comma-Separated Values
DLP	Data Loss Prevention
DPD	Dead Peer Detection (RFC 3706)
EDR	Endpoint Detection and Response
GRE	Generic Routing Encapsulation (RFC2890)
IKE	Internet Key Exchange (RFC2409)
loA	Indicator of Attack
loC	Indicator of Compromise
IPS	Intrusion Prevention System
IPSec	Internet Protocol Security (RFC2411)
MD5	Message Digest Algorithm
P2P	Point to Point
PAC	Proxy Auto-Configuration
PFS	Perfect Forward Secrecy
PSK	Pre-Shared Key
SSL	Secure Socket Layer (RFC6101)
XDR	Extended Detection and Response
VDI	Virtual Desktop Infrastructure
XFF	X-Forwarded-For (RFC7239)
ZIA	Zscaler Internet Access (Zscaler)
ZPA	Zscaler Private Access (Zscaler)

# **Trademark Notice**

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# **About This Document**

This section describes the organizations in this deployment guide.

## **Zscaler Overview**

Zscaler (Nasdaq: ZS), enables the world's leading organizations to securely transform their networks and applications for a mobile and cloud-first world. Its flagship Zscaler Internet Access (ZIA) and Zscaler Private Access (ZPA) services create fast, secure connections between users and applications, regardless of device, location, or network. Zscaler delivers its services 100% in the cloud and offers the simplicity, enhanced security, and improved user experience that traditional appliances or hybrid solutions can't match. Used in more than 185 countries, Zscaler operates a massive, global cloud security platform that protects thousands of enterprises and government agencies from cyberattacks and data loss. To learn more, see Zscaler's website.

### Microsoft Overview

Microsoft (Nasdaq: MSFT), Microsoft develops and licenses consumer and enterprise software. It is known for its Windows operating systems and Office productivity suite. The company is organized into three equally sized broad segments: productivity and business processes (legacy Microsoft Office, cloud-based Microsoft 365, Exchange, SharePoint, Skype, LinkedIn, Dynamics), intelligence cloud (infrastructure- and platform-as-a-service offerings Azure, Windows Server OS, SQL Server), and more personal computing (Windows Client, Xbox, Bing search, display advertising, and Surface laptops, tablets, and desktops). To learn more, refer to Microsoft's website.

# **Audience**

This guide is for network administrators, endpoint and IT administrators, and security analysts responsible for deploying, monitoring, and managing enterprise security systems. For more information on product and company resources, see:

- · Zscaler Resources
- · Defender Resources
- Appendix A: Requesting Zscaler Support

### Software Versions

This document was authored using the latest version of ZIA and ZPA.

# Request for Comments

- For Prospects and Customers: We value reader opinions and experiences. Contact us at <a href="mailto:partner-doc-support@zscaler.com">partner-doc-support@zscaler.com</a> to offer feedback or corrections for this guide.
- For Zscaler Employees: Contact <u>z-bd-sa@zscaler.com</u> to reach the team that validated and authored the integrations in this document.

# **Zscaler and Microsoft Introduction**

This section describes the Zscaler and Microsoft applications in this deployment guide.



If you are using this guide to implement a solution at a government agency, some of the content might be different for your deployment. Efforts are made throughout the guide to note where government agencies might need different parameters or input. If you have questions, contact your Zscaler Account team.

# **ZIA Overview**

ZIA is a secure internet and web gateway delivered as a service from the cloud. Think of ZIA as a secure internet onramp—just make Zscaler your next hop to the internet via one of the following methods:

- · Setting up a tunnel (GRE or IPSec) to the closest Zscaler data center (for offices).
- · Forwarding traffic via our lightweight Zscaler Client Connector or PAC file (for mobile employees).

No matter where users connect—a coffee shop in Milan, a hotel in Hong Kong, or a VDI instance in South Korea—they get identical protection. ZIA sits between your users and the internet and inspects every transaction inline across multiple security techniques (even within SSL).

You get full protection from web and internet threats. The Zscaler cloud platform supports cloud Firewall, IPS, sandboxing, data loss prevention (DLP), and isolation, allowing you start with the services you need now and activate others as your needs grow.

# **ZPA Overview**

ZPA is a cloud service that provides secure remote access to internal applications running on a cloud or data center using a Zero Trust framework. With ZPA, applications are never exposed to the internet, making them completely invisible to unauthorized users. The service enables the applications to connect to users via inside-out connectivity rather than extending the network to them.

ZPA provides a simple, secure, and effective way to access internal applications. Access is based on policies created by the IT administrator within the ZPA Admin Portal and hosted within the Zscaler cloud. On each user device, software called Zscaler Client Connector is installed. Zscaler Client Connector ensures the user's device posture and extends a secure microtunnel out to the Zscaler cloud when a user attempts to access an internal application.

### **Zscaler Resources**

The following table contains links to Zscaler resources based on general topic areas.

Name	Definition
ZIA Help Portal	Help articles for ZIA.
ZPA Help Portal	Help articles for ZPA.
Zscaler Tools	Troubleshooting, security and analytics, and browser extensions that help Zscaler determine your security needs.
Zscaler Training and Certification	Training designed to help you maximize Zscaler products.
Submit a Zscaler Support Ticket	Zscaler Support portal for submitting requests and issues.

The following table contains links to Zscaler resources for government agencies.

Name	Definition
ZIA Help Portal	Help articles for ZIA.
ZPA Help Portal	Help articles for ZPA.
Zscaler Tools	Troubleshooting, security and analytics, and browser extensions that help Zscaler determine your security needs.
Zscaler Training and Certification	Training designed to help you maximize Zscaler products.
Submit a Zscaler Support Ticket	Zscaler Support portal for submitting requests and issues.

# **Defender Overview**

Microsoft 365 Defender, part of Microsoft's Extended Detection and Response (XDR) solution, leverages the Microsoft 365 security portfolio to automatically analyze threat data across domains, building a complete picture of each attack in a single dashboard. Microsoft 365 Defender detects and stops attacks anywhere in the cyber kill chain and returns the organization to a secure state.

Microsoft Defender is a next-generation component that brings together machine learning, big-data analysis, in-depth threat resistance research, and the Microsoft cloud infrastructure to protect devices (or endpoints) in your organization. Microsoft Defender Antivirus is built into Windows, and it works with Microsoft Defender for Endpoint to provide protection on your device and in the cloud.

### **Defender Resources**

The following table contains links to Microsoft Defender support resources.

Name	Definition
Microsoft Defender documentation	Online help articles for Microsoft Defender.
Microsoft Defender support	Support contact for Microsoft Defender.
<u>Isolate devices from the network</u>	Help article on locking down a device and preventing subsequent attempts of potentially malicious programs from running.
Automated investigation	Help article on starting a new general purpose automated investigation on the device if needed.
Stop and quarantine files	Help article on containing an attack in your organization by stopping the malicious process and quarantining the file.
Block or allow a file	Help article on banning potentially malicious files or suspected malware.

# **ZIA and Microsoft Defender**

Zscaler's integration leverages Microsoft Defender for Endpoint APIs to provide endpoint detection and response (EDR) visibility for Sandbox-detected malware. When configured, the Zscaler service calls the Microsoft Defender for Endpoint API and requests information for endpoints that were exposed to the malicious file. Microsoft Defender for Endpoint uses the new file signature to detect compromised points throughout your organization's network.

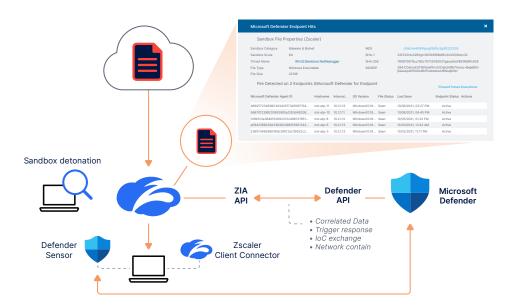


Figure 1. ZIA and Microsoft Defender overview

You can view information about the affected endpoints in the Sandbox logs and reports of the ZIA Admin Portal. You can also isolate endpoints, start automated investigation and remediation (AIR), and stop malicious file executions from the ZIA Admin Portal. For further investigation and remediation, you can go to the Microsoft Defender for Endpoint portal. These automated workflows reduce the threat dwell time and remediation time.

# **Prerequisites**

Before you begin the Microsoft Defender for Endpoint integration, ensure you have:

- · A Microsoft Defender for Endpoint admin account
- · Advanced Cloud Sandbox

To learn more, see the Microsoft Defender for Endpoint documentation.

# Integrating with Microsoft Defender for Endpoint

To integrate the Zscaler service with Microsoft Defender for Endpoint:

1. Go to Administration > Partner Integrations.

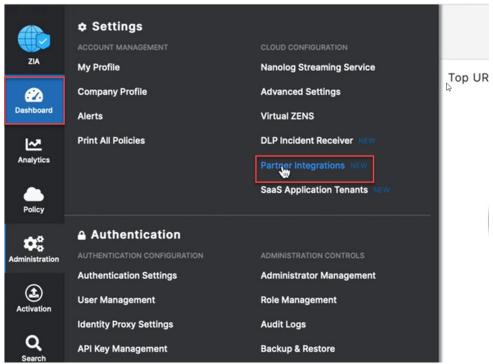
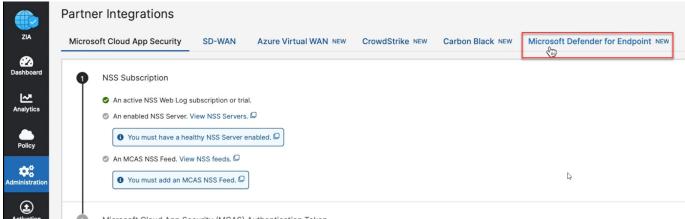


Figure 2. Zscaler Partner Integrations

2. Click the Microsoft Defender for Endpoint tab.



Agivalian

Microsoft Claud Ann Security (MCAS) Authentication Token
Figure 3. Microsoft Defender for Endpoint

3. Under Authorize Microsoft Defender for Endpoint, click Provide Admin Credentials. The Microsoft Defender for **Endpoint** portal appears.



Figure 4. Authorize Microsoft Defender

4. Log in to Microsoft Defender for Endpoint.

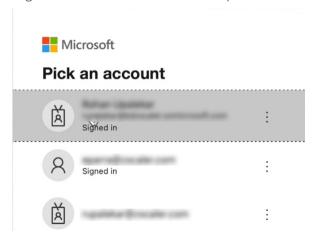


Figure 5. Log in to Microsoft Defender

5. Review the required permissions for the Zscaler service to access Microsoft Defender for Endpoint and click **Accept**.

# Zscaler SaaS Connector This application is not published by Microsoft or your organization. This app would like to: Read Threat and Vulnerability Management software information Read and write all IOCs Read IP address profiles Read file profiles Stop and quarantine file Scan machine Isolate machine Read and write all machine information Run advanced gueries Write timeline events Read and write all alerts Sign in and read user profile If you accept, this app will get access to the specified resources for all users in your organization. No one else will be prompted to review these permissions. Accepting these permissions means that you allow this app to use your data as specified in their terms of service and privacy statement. The publisher has not provided links to their terms for you to review. You can change these permissions at https://myapps.microsoft.com. Show details Does this app look suspicious? Report it here

Cancel

Acce

Figure 6. Accept Microsoft Defender permissions

After the authorization is complete, the Zscaler SaaS Connector and Directory (Tenant) ID appear.

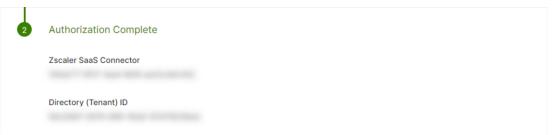


Figure 7. Authorization Complete

### 6. Click Save.

If your Microsoft Defender for Endpoint credentials are valid, the Zscaler service calls the Microsoft Defender for Endpoint APIs and syncs your endpoint hits to the Zscaler service. You then can view file and endpoint information in the Microsoft Defender Endpoint Hits report.

# **ZIA Hits Report**

If you integrated with Microsoft Defender for Endpoint, you can view information on endpoints that have been exposed to a potentially malicious file. After the Sandbox analyzes a file, click the MD5 hash and view the Microsoft Defender Endpoint Hits report. The Microsoft Defender Endpoint Hits report provides visibility into all the endpoints installed and detected with Microsoft Defender for Endpoint. The Microsoft Defender for Endpoint integration leverages the Microsoft advanced threat hunting, incident response, and EDR capabilities and allows you to quarantine endpoints detected with the indicator of compromise (IoC). This IoC enrichment is important for:

- Tracing patient 0 events if the Zscaler service is configured to allow unknown files while sandboxing.
- Threat hunting to prevent attackers from spreading malware and moving laterally across your network.
- · Incident responses from an infection caused by lateral movement or an out-of-band channel (e.g., USB).

After the integration is configured, admins can go to the Microsoft Defender for Endpoint portal to get more contextual information about the detection of the IoC or indicator of attack (IoA) before deciding to quarantine the endpoint or take remedial action.

# Viewing the Microsoft Defender Endpoint Hits Report

To view the Microsoft Defender Endpoint Hits report, click the MD5 hash for any file analyzed by Sandbox and choose View Microsoft Defender Endpoint Hits.



Figure 8. Insights Logs

# About the Microsoft Defender Endpoint Hits Report

In the Microsoft Defender Endpoint Hits report, you can view file and endpoint information from the Zscaler service and Microsoft Defender for Endpoint.

# Sandbox File Properties (Zscaler)

In this section, you can view general information about the file from the Zscaler Sandbox analysis. The following information appears:

- Sandbox Category: The type of file. The following categories appear:
  - Sandbox Adware: Files that automatically render advertisements and install adware.
  - · Sandbox Malware/Botnet: Files that behave like APTs, exploits, botnets, trojans, keyloggers, spyware, and other malware.
  - Sandbox P2P/Anonymizer: Files that contain anonymizers and P2P clients.
- · Sandbox Score: The threat score determined from the Sandbox analysis.
- Threat Name: The threat name of the file. Click to go to the Zscaler Threat Library to learn more about the file.
- File Type: The type of file (e.g., Windows executable).
- · File Size: The total bytes of the file.

- · MD5: The MD5 hash of the file. Click to view the Sandbox Detail Report.
- · SHA-1: The SHA-1 hash of the file. You can use it to find identical files.
- · SHA-256: The SHA-256 hash of the file. You can use it to find identical files.
- SSDEEP: The ssdeep hash of the file. You can use it to find partial matches with other suspicious files.

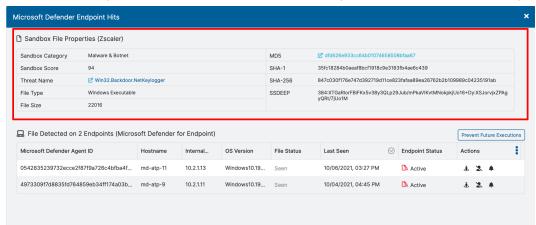


Figure 9. Microsoft Defender Endpoint Hits—Sandbox File Properties

## File Detected on Endpoints (Microsoft Defender for Endpoint)

A list of endpoints on which the file was detected via Microsoft Defender for Endpoint.

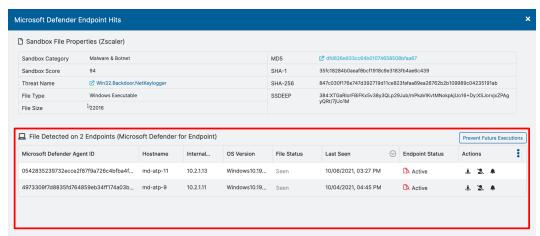


Figure 10. File detected on Microsoft Defender Endpoint

- · Microsoft Defender Agent ID: The ID of Microsoft Defender agent installed on the host.
- · Hostname: The name of the host.
- · Internal IP: The internal IP address of the host.
- External IP: The external IP address of the host.
- · OS Version: The operating system and version of the host.
- First Seen: The first time the file was detected on the endpoint.
- · Last Seen: The last time the file was detected on the endpoint. You can sort this column.
- · File Status: The status of the file.
  - · Seen: The Microsoft Defender agent saw the file on the host.
  - · Detected: The Microsoft Defender agent triggered a detection based on a process or an operation associated with the file.

- · Quarantined: The Microsoft Defender agent stopped the ongoing processes of the file and removed it from the host.
- · Remediated: The Microsoft Defender agent used AIR capabilities to remediate the file.
- Endpoint Status: The status of the endpoint. The following states appear:
  - · Active: The endpoint is not quarantined.
  - · Isolated: The endpoint is quarantined.
- · Actions: Call the Microsoft Defender for Endpoint API to perform one of the following actions.
  - · Isolate: Click to quarantine the endpoint. This option only appears if the endpoint status is Active.

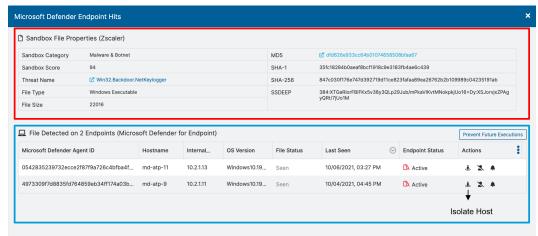


Figure 11. Isolate Host

• Stop Current Executions: Click to stop any ongoing processes associated with the file on the endpoint.

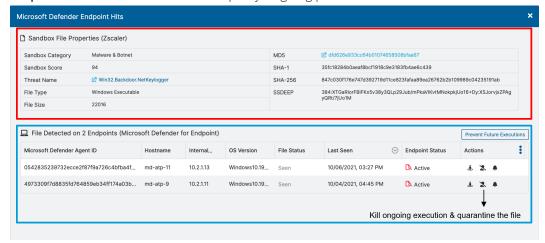


Figure 12. Stop ongoing execution and quarantine file

· Trigger Alert & Start AIR: Click to trigger an alert and start AIR on the endpoint. To learn more about configuring AIR, see the Microsoft Defender for Endpoint documentation.

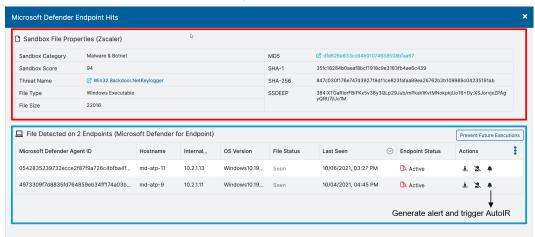


Figure 13. Generate alert and trigger

• Prevent Future Executions: Click to stop any future processes of the file on all endpoints.

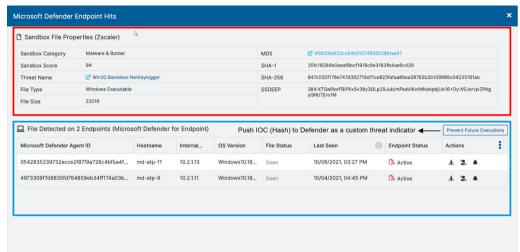


Figure 14. Prevent future executions

# **ZPA Posture Type**

In this use case:

- · ZPA verifies the presence of a running Microsoft Defender process on the endpoint as an assessment of end device posture. You can configure ZPA to allow only compliant endpoints (ones that pass the posture check) to access selected applications.
- · ZPA evaluates ZPA access policies for conditional access. The policies, in turn, reference device-level posture check profiles. The ZPA administrator can specify (for Windows and macOS workstations) that a Microsoft Defender agent must be installed and running on the endpoint so that the endpoint can grant access to internal applications referenced via ZPA access policy.

See the following conceptual diagram for an overview of the integration.

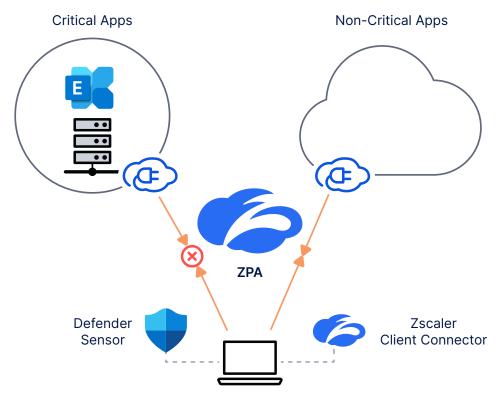


Figure 15. ZPA and Microsoft Defender overview

# **Configuring ZPA**

This guide assumes that you have a working ZPA setup and provides instructions to integrate posture-based conditional access as part of your existing ZPA deployment.

# Log in to ZPA Admin Portal

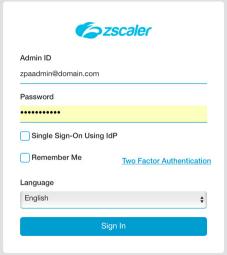


Figure 16. Log into ZPA Admin Portal

### **Go to the Zscaler Client Connector**

Click the Client Connector icon to open the Zscaler Client Connector.

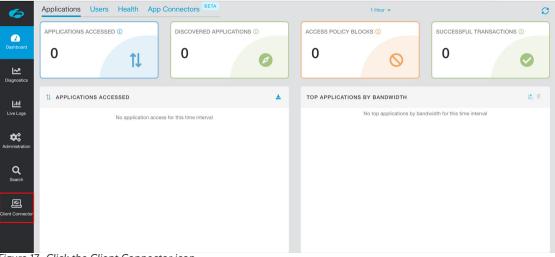


Figure 17. Click the Client Connector icon

### **Create a New Posture Profile**

Log in to the Zscaler Client Connector and go to Administration > Device Posture. Then click Add Device Posture Profile.

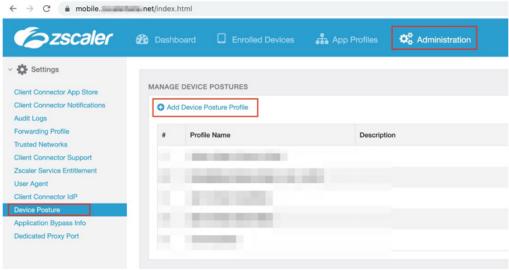


Figure 18. Add a device posture profile

### Add New Microsoft Defender Posture Profile

Complete the following steps:

- 1. Enter a **Name** for this policy.
- 2. Select only Windows, macOS, or both.
- 3. Click the **Posture Type** drop-down menu.
- 4. Select Detect Microsoft Defender.
- 5. Click Save.

This posture profile is referenced in a ZPA access policy. You can set up access policies to allow or deny application access based on whether the posture check passes or fails.

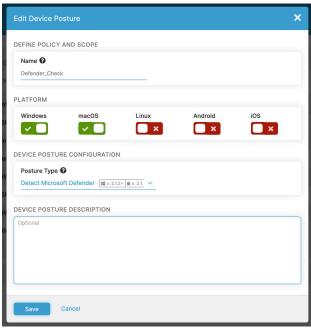


Figure 19. Add a detect Microsoft Defender posture profile

# **Decide Which Applications Need Conditional Access**

Within the ZPA Admin Portal, go to Administration > Application Segment.

This page lists which applications are accessed by ZPA. Select one of these applications and reference it in an access policy so that access to it is granted based on the end device's posture.

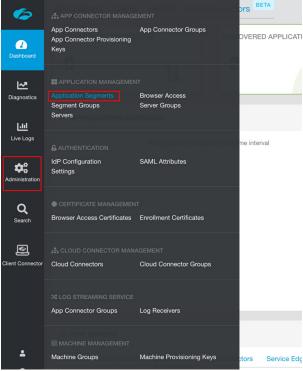


Figure 20. Go to application segments

In this example, ZPA can access applications hosted under the domain \*.bd-dev.com, based on the posture of the end device.

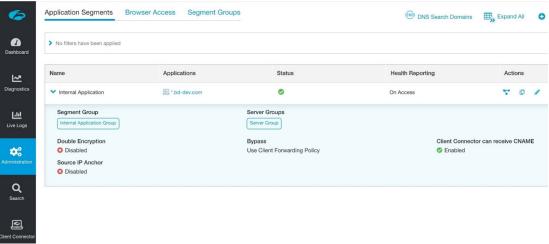


Figure 21. Decide which application needs conditional access

# **Set Up an Access Policy**

Within the ZPA Admin Portal, go to Administration > Access Policy.

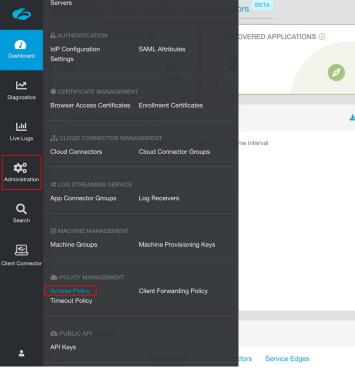


Figure 22. Open access policy configuration dialog

# Tie the Posture Profile to this Access Policy

Create a new access policy by clicking Add Rule and reference the previously created posture profile. Customers can set up different access policies to protect different internal applications. You can set up a customizable (and optional) message to the end users when application access is allowed or denied, informing them about the policy evaluation.

In this example, an access policy has been added to block user access to the application if the Microsoft Defender posture check fails (Rule#1). If Microsoft Defender is not running on the endpoint, Rule#1 is marked true and access is blocked. Otherwise, the policy evaluation proceeds to Rule#2 (which grants application access).

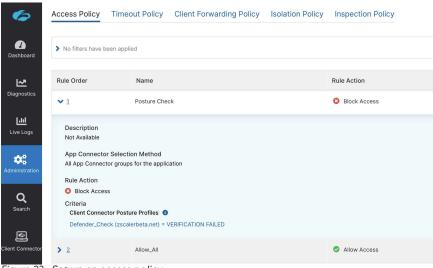


Figure 23. Set up an access policy

# **Verify Conditional Access from an Endpoint**

The endpoint accesses the application if the endpoint device has a Microsoft Defender agent installed and running. Otherwise, the access is blocked by ZPA.

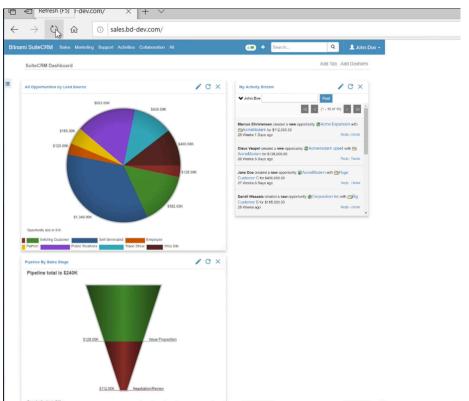


Figure 24. Access granted from an endpoint with the Microsoft Defender agent installed and running

The following image shows access blocked from an endpoint without Microsoft Defender.

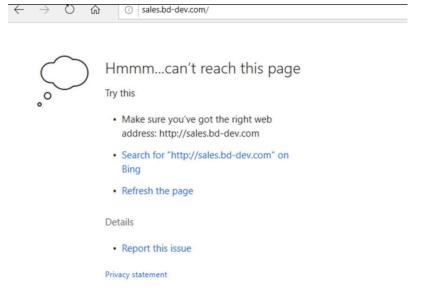


Figure 25. Access blocked from an endpoint if the Microsoft Defender agent is not running

# Contextualizing Risk using Microsoft Defender for Endpoint and Avalor UVM

Avalor's Data Fabric and Unified Vulnerability Management (UVM) solution integrates, normalizes, and unifies data from various enterprise security and business systems to provide actionable insights, analytics, and operational efficiencies.

Avalor offers a preconfigured connectors for a variety of Microsoft services including Microsoft Defender for Endpoint, Microsoft Intune, Microsoft Defender for Cloud and Microsoft Azure (Assets and Blobs).

This guide specifically covers the following Microsoft Defender for Endpoint sources:

- · Microsoft Defender for Endpoint Vulnerabilities
- · Microsoft Defender for Endpoint Alerts
- · Microsoft Defender for Endpoint Assets
- · Microsoft Defender for Endpoint Software vulnerabilities by machine

The following steps outline how to start ingesting data from these sources, while also (optionally) combining Microsoft Defender for Endpoint Asset data with Microsoft Defender for Endpoint Vulnerability information to provide a more contextualized and personalized risk assessment for your organization.

# Create an Entra ID App Registration for Programmatic Access to Microsoft Defender for Endpoint

To create an Entra ID:

- 1. Sign in to the Azure portal.
- 2. Go to Microsoft Entra ID > App registrations > New registration.

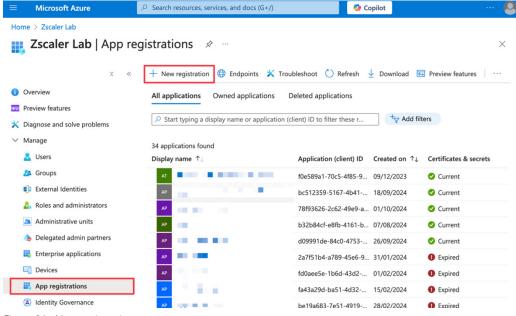


Figure 26. New registration

3. In the Register an application window, enter a Name for your application, click Accounts in this organizational directory only, and then select Register.

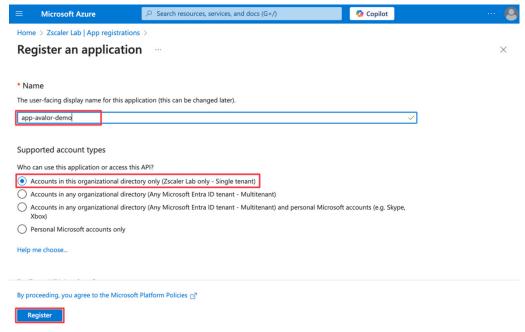


Figure 27. Register an application

4. Enable programmatic access to Defender for Endpoint by selecting API permissions > Add a permission.

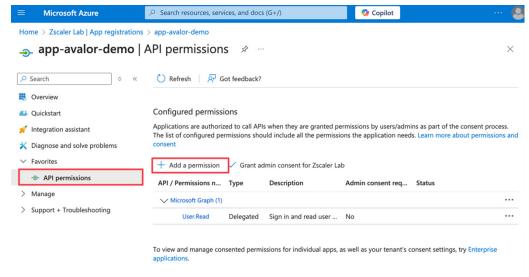


Figure 28. Add a permission

5. Click APIs my organization uses, then search for WindowsDefenderATP, and click WindowsDefenderATP.

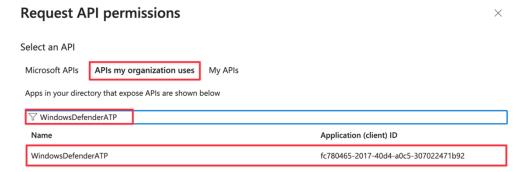


Figure 29. APIs my organization uses

6. On the Request API permissions modal, click Application permissions and select the appropriate permissions for the Defender for Endpoint connector you want to set up from the following list. For example, for Read all machine profiles, search for Machine.Read.All.

For Assets connector:

Permission Type	Permission	Permission Display Name
Application	Machine.Read.All	Read all machine profiles

For Vulnerabilities / Vulns by Machine connector:

Permission Type	Permission	Permission Display Name
Application	Machine.Read.All	Read all machine profiles
Application	Vulnerability.Read.All	Read Threat and Vulnerability  Management vulnerability information
Delegated (work or school account)	Vulnerability.Read	Read Threat and Vulnerability  Management vulnerability information
Application	SecurityRecommendation. Read.All	Read Threat and Vulnerability  Management security recommendation information
Delegated (work or school account)	SecurityRecommendation. Read	Read Threat and Vulnerability  Management security recommendation information

### For Alerts connector:

Permission Type	Permission	Permission Display Name
Application	Alert.Read.All	Read all alerts
Application	Alert.ReadWrite.All	Read and write all alerts
Delegated (work or school account)	Alert.Read	Read alerts'
Delegated (work or school account)	Alert.ReadWrite	Read and write alerts

7. Click the permission required, and then click **Add permissions**.

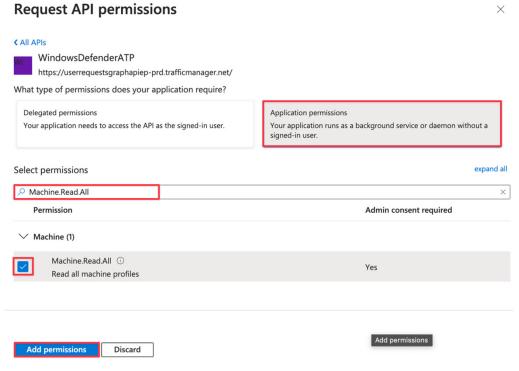


Figure 30. Add permissions

8. Click Grant admin consent for <org name>, then Yes. Ensure you have granted admin consent for each permission selected.



To view and manage consented permissions for individual apps, as well as your tenant's consent settings, try Enterprise applications.

Figure 31. Grant admin consent

9. To add a secret to the application, select Certificates & secrets, then + New client secret.

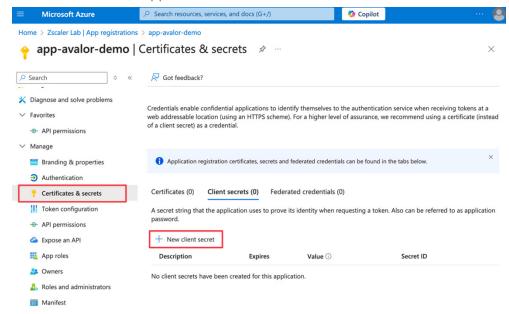


Figure 32. New client secret

10. Enter a **Description**, and then click **Add**.

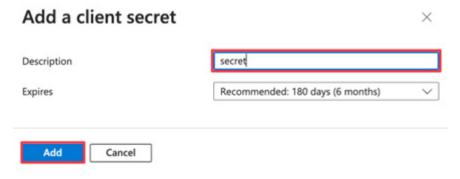


Figure 33. Add a client secret

11. Copy the Secret Value.

# Configure the Microsoft Defender for Endpoint UVM Data Connectors

The following sections describe how to configure Microsoft Defender UVM data connectors.

# Configure the Azure Defender for Endpoints—Assets Data Source

To configure the asset data source:

- 1. Log in to the Avalor UVM Platform
- 2. Click Configure.

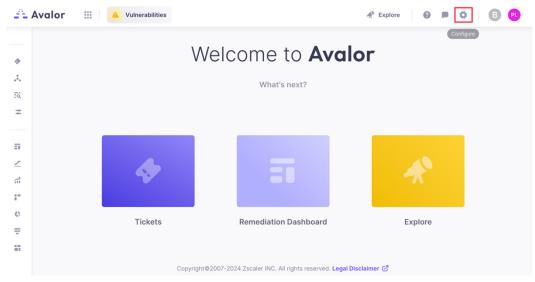


Figure 34. Configure

3. Click Create, then search for Azure Defender for Endpoints—Assets.

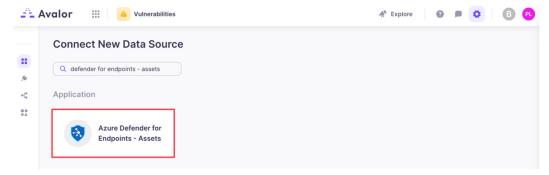


Figure 35. Azure Defender for Endpoints

- 4. Click the **Azure Defender for Endpoints—Assets** application.
- 5. On the Create Azure Defender for Endpoints—Assets Source page, complete the following:
  - a. Name: Enter a Name for the Data Connector.
  - b. Active: Toggle to enable the Data Connector.

- c. Resource URI: Enter https://api.securitycenter.microsoft.com/ or for better performance, you can select a server closer to your geolocation:
  - · https://api-us.securitycenter.microsoft.com/
  - · https://api-eu.securitycenter.microsoft.com/
  - · https://api-uk.securitycenter.microsoft.com/
  - · https://api-au.securitycenter.microsoft.com/
- d. Directory (tenant) ID: Enter the Directory ID from the Overview section of the App registration you created earlier.

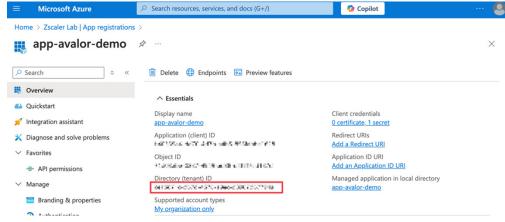


Figure 36. Directory ID

e. Application (client) ID: Enter the Application (client) ID from the Overview section of the App registration you created earlier.

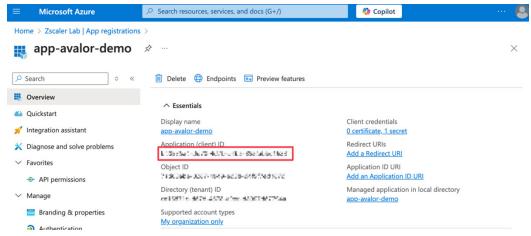


Figure 37. Application ID

- f. Client Secret: Enter the Secret Value from the App registration.
- g. Scheduling: Set the schedule for extracting new data only. This option is more efficient because it avoids the need to retrieve all data every time.
- h. Remediation Detection Settings: Select your desired option to determine when findings automatically become undetected. To learn more, refer to the Avalor documentation. Automatic remediation detection only applies when data is refreshed fully, not incrementally.
- i. Advanced Settings > Suppression Rules: Define rules and conditions to remove specific data before it enters the Avalor system. To learn more, refer to the Avalor documentation.

6. Click **Test**. If the credentials have been entered in correctly, the system responds with Test Passed.

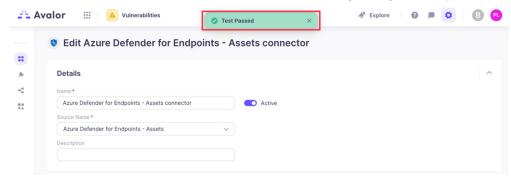


Figure 38. Test Passed

7. Click **Save**.

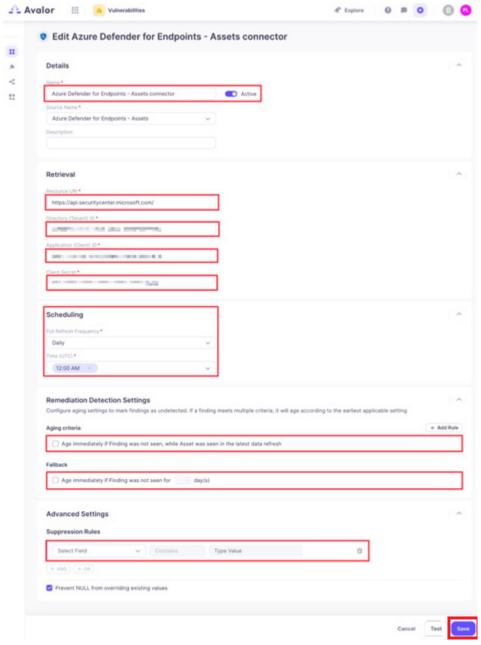


Figure 39. Advanced Settings

# Configure the Azure Defender for Endpoints—Vulnerabilities Data Source

To configure vulnerabilities data sources in the Azure Defender for endpoints:

- 1. Log in to the Avalor UVM Platform
- 2. Click Configure.

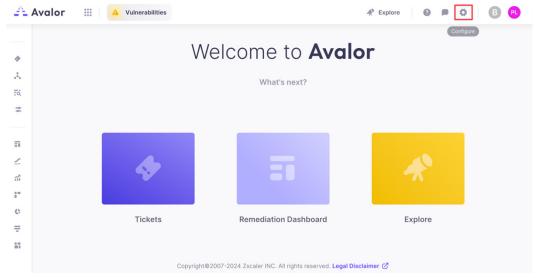


Figure 40. Configure

3. Click Create, then search for Azure Defender for Endpoints—Vulnerabilities.



Figure 41. Azure Defender for Endpoints-Vulnerabilities

- 4. Click the Azure Defender for Endpoints—Vulnerabilities application.
- 5. On the Create Azure Defender for Endpoints—Vulnerabilities Source page, complete the following:
  - a. Name: Enter a name for the Data Connector.
  - b. Active: Toggle to enable the Data Connector.
  - c. Resource URI: Enter https://api.securitycenter.microsoft.com/or for better performance, you can select a server closer to your geolocation:
    - · https://api-us.securitycenter.microsoft.com/
    - · https://api-eu.securitycenter.microsoft.com/
    - · https://api-uk.securitycenter.microsoft.com/
    - · https://api-au.securitycenter.microsoft.com/

d. Directory (tenant) ID: Enter the Directory ID from the Overview section of the App registration you created earlier.

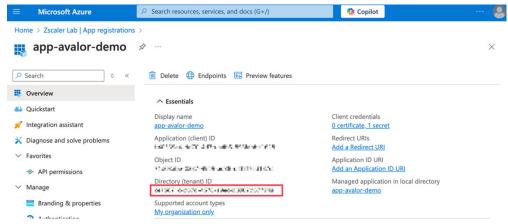


Figure 42. Directory ID

e. Application (client) ID: Enter the Application (client) ID from the Overview section of the App registration you created earlier.

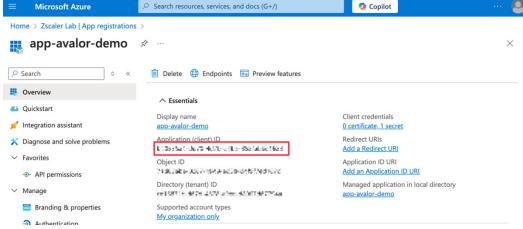


Figure 43. Application ID

- f. Client Secret: Enter the Secret Value from the App registration.
- g. Scheduling: Set the schedule for extracting new data only. This option is more efficient because it avoids the need to retrieve all data every time.
- h. Remediation Detection Settings: Select your desired option to determine when findings automatically become undetected. To learn more, refer to the Avalor documentation. Automatic remediation detection only applies when data is refreshed fully, not incrementally.
- i. Advanced Settings > Suppression Rules: Define rules and conditions to remove specific data before it enters the Avalor system. To learn more, refer to the Avalor documentation.
- 6. Click **Test**. If the credentials have been entered correctly, the system responds with Test Passed.

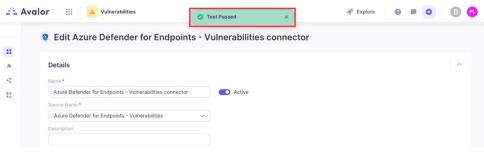


Figure 44. Test Passed

7. Click Save.

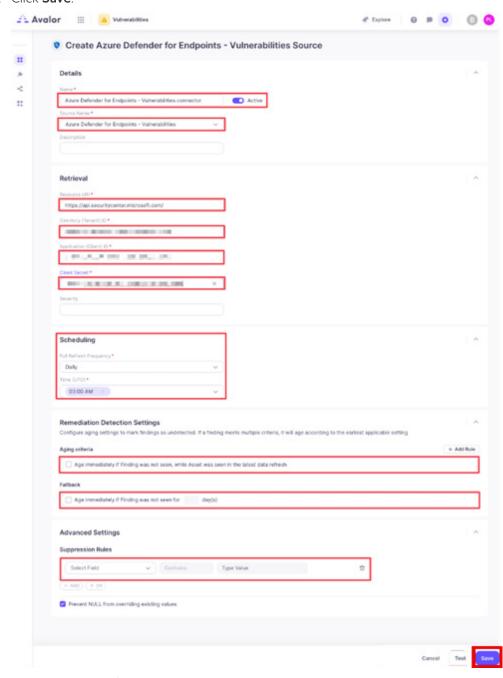


Figure 45. Advanced Settings

# Configure the Azure Defender for Endpoints—Alerts Data Source

To configure Alerts data source for Azure Defender for endpoints:

- 1. Log in to the Avalor UVM Platform
- 2. Click Configure.

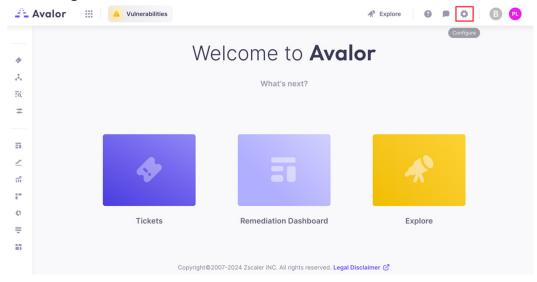


Figure 46. Configure

3. Click Create, then search for Azure Defender for Endpoints-Alerts.

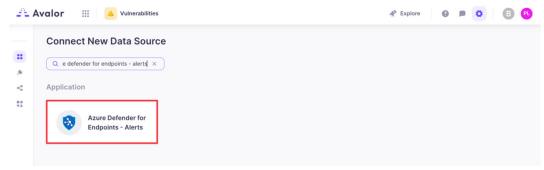


Figure 47. Azure Defender for Endpoints

- 4. Click the Azure Defender for Endpoints—Alerts application.
- 5. On the Create Azure Defender for Endpoints—Alerts Source page, complete the following:
  - a. Name: Enter a name for the Data Connector.
  - b. Active: Toggle to enable the Data Connector.
  - c. Resource URI: Enter https://api.securitycenter.microsoft.com/or for better performance, you can select a server closer to your geolocation:
    - · https://api-us.securitycenter.microsoft.com/
    - · https://api-eu.securitycenter.microsoft.com/
    - · https://api-uk.securitycenter.microsoft.com/
    - · https://api-au.securitycenter.microsoft.com/

d. Directory (tenant) ID: Enter the Directory ID from the Overview section of the App registration you created earlier.

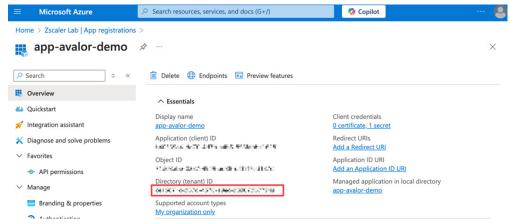


Figure 48. Directory ID

e. Application (client) ID: Enter the Application (client) ID from the Overview section of the App registration you created earlier.

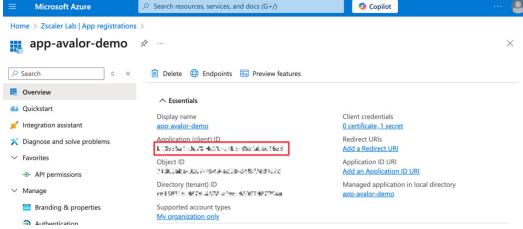


Figure 49. Application ID

- f. Client Secret: Enter the Secret Value from the App registration.
- g. Scheduling: Set the schedule for extracting new data only. This option is more efficient because it avoids the need to retrieve all data every time.
- h. Remediation Detection Settings: Select your desired option to determine when findings automatically become undetected. To learn more, refer to the Avalor documentation. Automatic remediation detection only applies when data is refreshed fully, not incrementally.
- i. Advanced Settings > Suppression Rules: Define rules and conditions to remove specific data before it enters the Avalor system. To learn more, refer to the Avalor documentation.

6. Click Test. If the credentials have been entered correctly, the system responds with Test Passed.

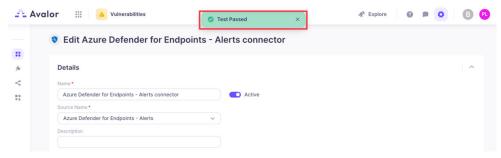


Figure 50. Test Passed

7. Click **Save**.

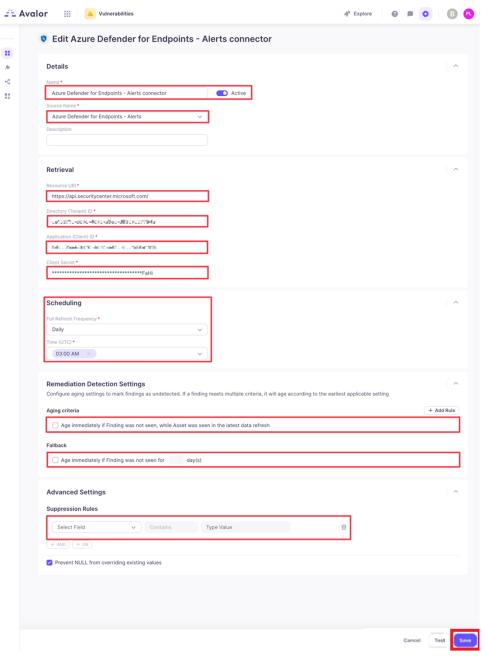


Figure 51. Advanced Settings

# Configure the Azure Defender for Endpoints—Software Vulns by Machine Data Source

To configure the software vulns for Azure Defender for endpoints:

- 1. Log in to the Avalor UVM Platform
- 2. Click Configure.



Figure 52. Configure

3. Click Create, then search for Azure Defender for Endpoints—Software Vulns by Machine.

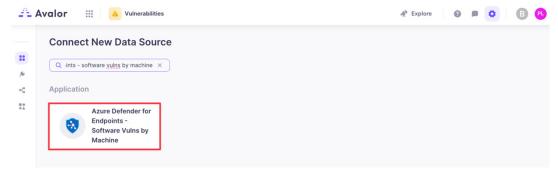


Figure 53. Azure Defender for Endpoints—Software Vulns by Machine

- 4. Click the Azure Defender for Endpoints—Vulnerabilities application.
- 5. On the Create Azure Defender for Endpoints—Vulnerabilities Source page, complete the following:
  - a. Name: Enter a name for the Data Connector.
  - b. Active: Toggle to enable the Data Connector.
  - c. Resource URI: Enter https://api.securitycenter.microsoft.com/or for better performance, you can select a server closer to your geolocation:
    - https://api-us.securitycenter.microsoft.com/
    - · https://api-eu.securitycenter.microsoft.com/
    - · https://api-uk.securitycenter.microsoft.com/
    - · https://api-au.securitycenter.microsoft.com/

d. Directory (tenant) ID: Enter the Directory ID from the Overview section of the App registration you created earlier.

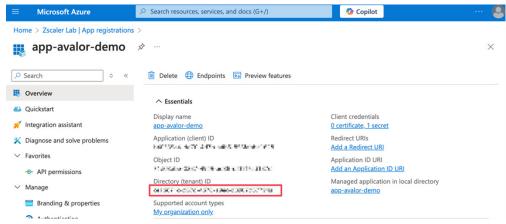


Figure 54. Directory ID

e. Application (client) ID: Enter the Application (client) ID from the Overview section of the App registration you created earlier.

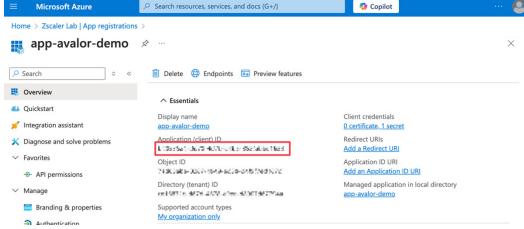


Figure 55. Application ID

- f. Client Secret: Enter the Secret Value from the App registration.
- g. Scheduling: Set the schedule for extracting new data only. This option is more efficient because it avoids the need to retrieve all data every time.
- h. Remediation Detection Settings: Select your desired option to determine when findings automatically become undetected. To learn more, refer to the Avalor documentation. Automatic remediation detection only applies when data is refreshed fully, not incrementally.
- i. Advanced Settings > Suppression Rules: Define rules and conditions to remove specific data before it enters the Avalor system. To learn more, refer to the Avalor documentation.

6. Click **Test**. If the credentials have been entered correctly, the system responds with Test Passed.

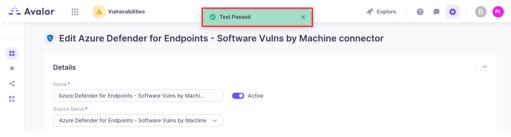


Figure 56. Test Passed

7. Click **Save**.

# **Review and Adjust Data Model Mapping**

(Optional) Avalor UVM automatically maps ingested data to the default Data Model, so analysis can begin immedately. However, many data sources also provide additional data points that may provide additional context to risk prioritization.

The following example shows how to leverage the Has EDR Data Model Entity to the ingested Microsoft Defender for Endpoint Asset data so that this field can be used as a mitigating score factor when calculating risk.

# Map Asset Microsoft Defender for Endpoint with the Has EDR Data Model Entity

To map asset Microsoft Defender for Endpoint with the Has EDR data model entity:

1. Go to Configure > Azure Defender for Endpoints—Assets Connector > Map Data.

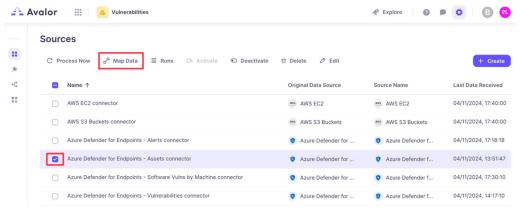


Figure 57. Map Data

- 2. (Optional) Click + under **Asset**, then:
  - a. Field Name: Enter Has EDR.
  - b. Field Type: Select Boolean.
  - c. Click Add.

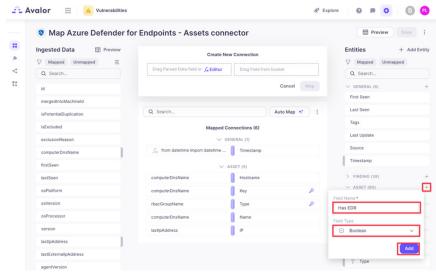


Figure 58. Add Asset

3. Double-click Has EDR under Asset, and then click the Editor hyperlink.

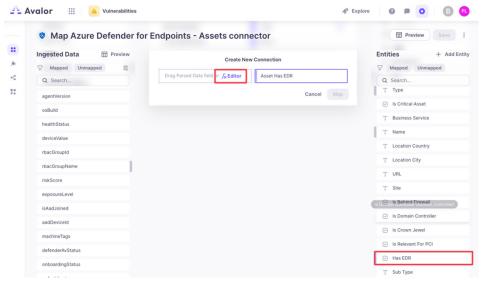


Figure 59. Editor

4. Enter True, then click Map.

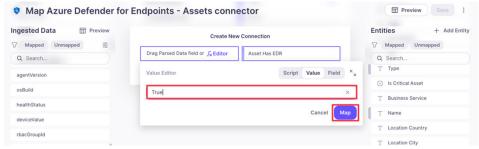


Figure 60. Map

- 5. Click Save.
- 6. Select the Azure Defender for Endpoints—Assets connector, then click Process Now.

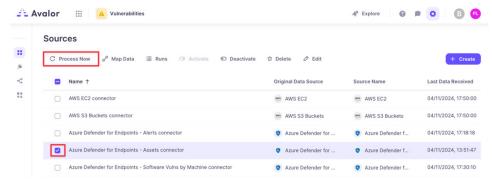


Figure 61. Process Now

# Review and Adjust Risk Scoring

After ingested data has been normalized and mapped to the Data Model, Avalor UVM can evaluate risk.

The following example shows how the Mitigating Factors was selected in the Factor Type field for risk scoring. A value of True reduces the risk calculation (since the asset mitigating software was installed).

- 1. From the Vulnerabilities tab in the Avalor dashboard (Remediation Hub):
  - a. In the left-side navigation, select **Settings** > **Score**.
  - b. Click Add Factor in the Risk & Mitigating Factors section.
- 2. In the Add new factor modal:
  - a. Choose **Mitigating Factors** for **Factor Type** (Mitigating Factors generally lower risk scoring, while Risk Factors generally increase risk scoring).
  - b. Enter a Factor Name.
  - c. Choose Asset has EDR for Field.
  - d. In the When Has EDR Equals section, under True, enter a percentage by which the risk is reduced.

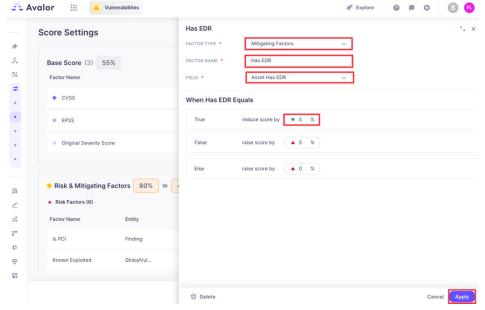


Figure 62. Enter percentage

e. Click Apply, then Save & Run.

- 3. In the left-side navigation, select the Assets dashboard. From the Assets dashboard:
  - a. Set a filter by clicking More and adding the Has EDR = True Entity.

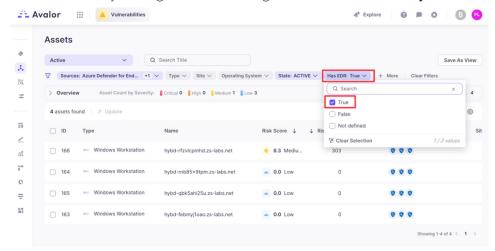


Figure 63. Has EDR = True Entity

- b. Select one of your **Assets** in the filtered list.
- c. In the **Asset** modal that appears, click the **Findings** tab.
- d. Select one of the Findings.
- e. Review the output (notice the Score Adjustment section and whether Has EDR has modified the risk scoring).

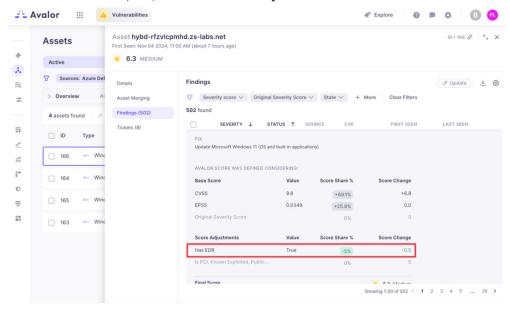


Figure 64. Score Adjustment

# **Appendix A: Requesting Zscaler Support**

You might need Zscaler support for provisioning certain services, or to help troubleshoot configuration and service issues. Zscaler support is available 24/7/365.

To contact Zscaler support:

1. Go to Administration > Settings > Company Profile.

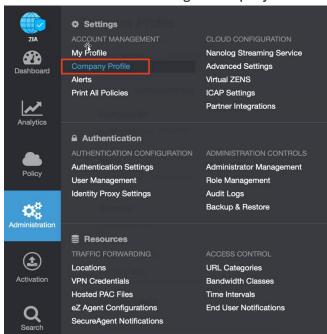


Figure 65. Collecting details to open support case with Zscaler TAC

2. Copy your Company ID.

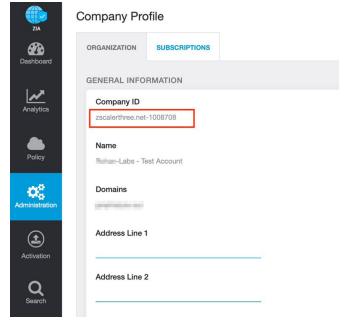


Figure 66. Company ID

3. With your company ID information, you can open a support ticket. Go to **Dashboard > Support > Submit a Ticket**.

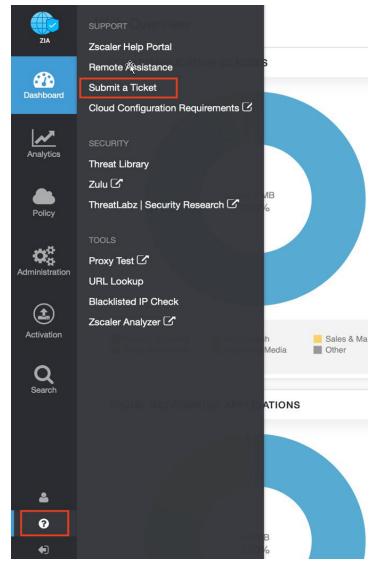


Figure 67. Submit a ticket